

The logo features a large green checkmark inside a white circle with a black outline.

# Remittances Customer Charter

DMA were tasked by the UK's Department for International Development to organise a press launch for the UK remittances Customer Charter, a voluntary Charter developed by the UK Remittances Task Force. Shahid Malik, Undersecretary of State for International Development officially launched the Charter in January 2008 at DFID headquarters with presentations also made by Seymour Fortescue, Chairman of the UK Remittances Task Force, Leon Isaacs, CEO of DMA and HE Melvin Chalobah, High Commissioner of Sierra Leone to the UK.

